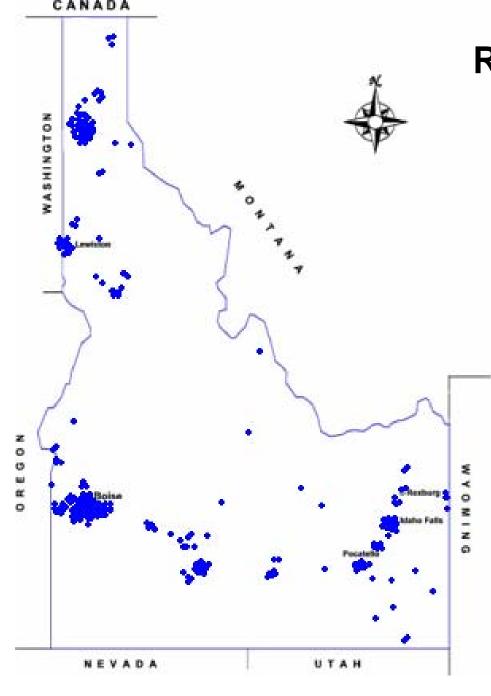
# Residential Care Assisted Living Facilities Annual Report

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January 12, 2011



#### **RALFs** in Idaho

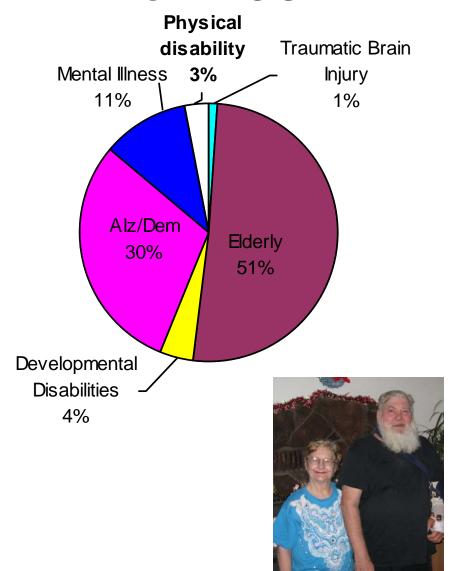
Buildings: 339 (+9)

Licenses: 286 (-6)

Residential Care or Assisted Living Facility (RALF): A facility or residence...for the purpose of providing necessary supervision, personal assistance, meals and lodging to 3 or more adults.

Mission: To ensure the residents of Idaho's RALFs receive quality care in a safe, humane, home-like living environment where their rights are protected.

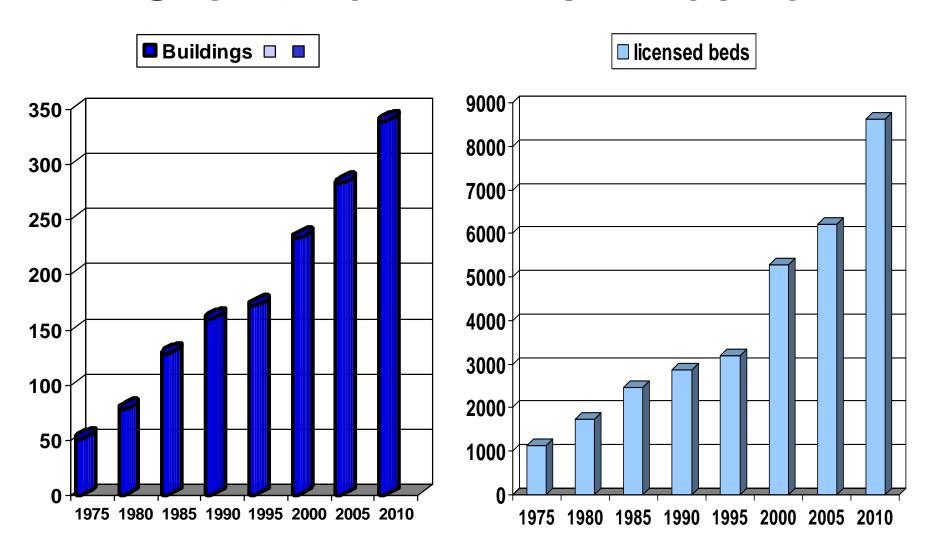
## Who lives in RALFs?







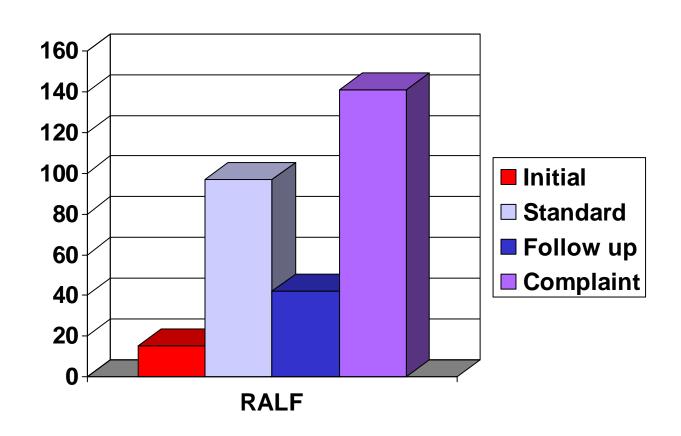
## Growth of RALFs in Idaho



# Surveys

- 1. Health Care Survey
  - Outcome oriented survey process
  - Tour, observations, interviews, resident and staff record reviews, environment, Idaho food code
  - Annually or every 36 months if no core deficiency for 2 years
- 2. Complaint Investigations: 2 days, 60 days or next visit
- 3. Follow-Up surveys: 45-90 days after core
- 4. Initial Surveys: 90 days after 1st admission
- 5. Fire Life Safety: Annually or every 36 months if no core deficiency for 2 years

# Surveys Completed 2010



## New Licenses 2010

#### New licensures: 14

6 new facilities

4 conversions

4 changes of ownership

+13 Additions/increased capacity

#### 478 new beds

New beds by region:

I: 57 II: 0

III: 63

IV: 300

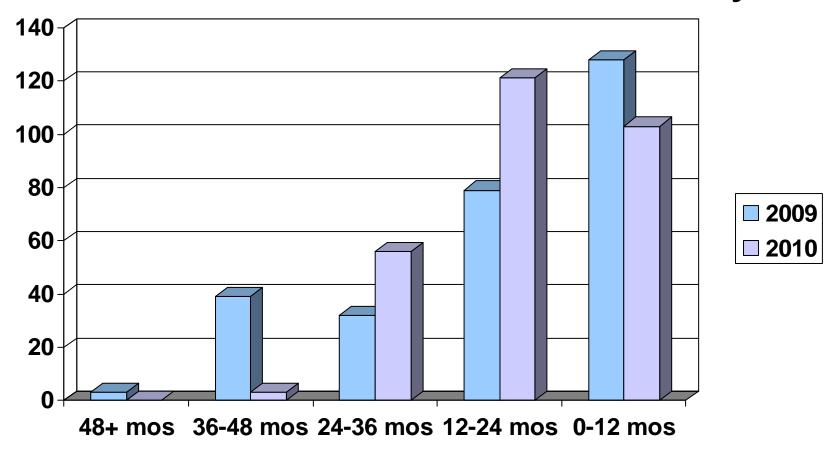
V: 30

VI: 20 VII: 8

Current Applications: 7 changes of ownership, 3 new construction, 2 expansion, 7 conversions for additional 156 new beds



# Months Since Last Survey

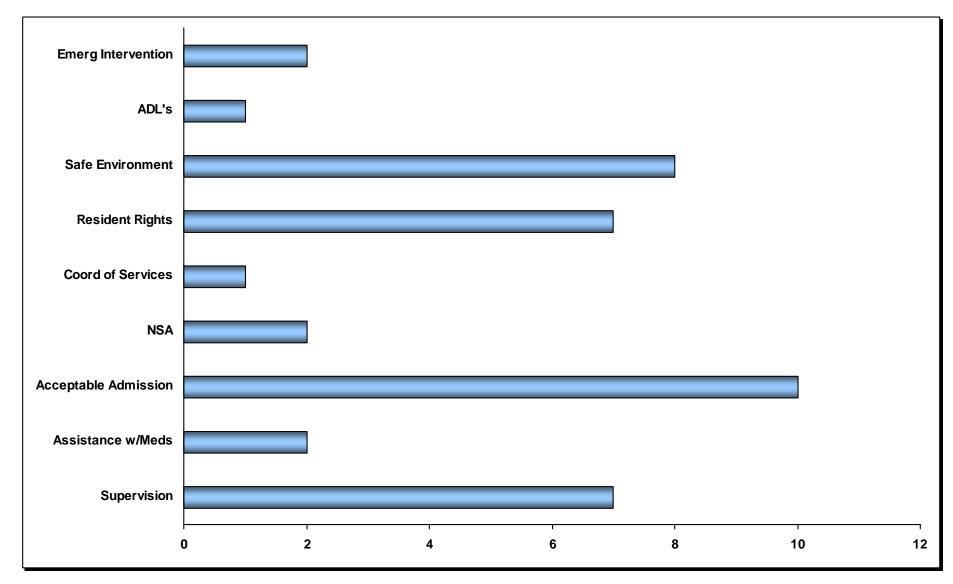


Ave. mo. between surveys for facilities on extended schedule: 38.5 Ave. mo. between surveys for facilities on annual schedule: 33 mo.

## Core Issues 2010

- 520 Inadequate Care (40)
- 215.03 Operating for more than 30 days without a licensed administrator (5)
- 525 Neglect (2)
- 510 Abuse (5)
- 415.06 Fire Watch (1)

# Types of Inadequate Care Cited



# Most Frequent Health Survey punch deficiencies 2010

- 305.02 (47) Current Med Orders
- 300.01 (41) Nurse assessment every 90 days and at change of condition
- 320.01 (33) Develop and implement NSA
- 350.02 (33) Written response to complainant within 30 days
- 260.06 (26) Housekeeping

# Frequency of Complaints

Complaints received in 2010: 137

Licenses: 286 Licensed Beds: 8630

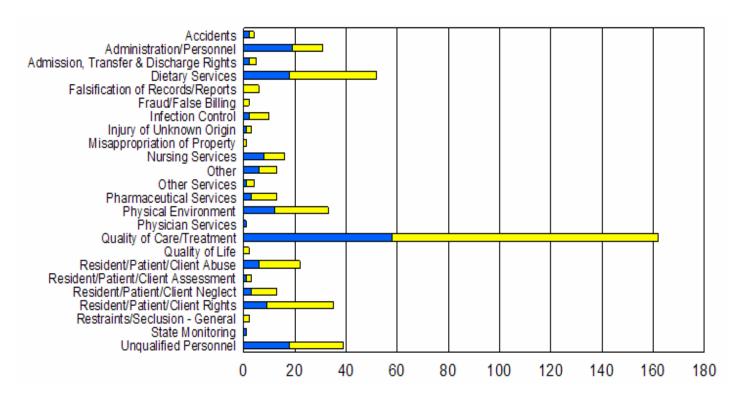
Average complaints per facility per year: .48

Average complaints per licensed bed per year: .015

For a 100 bed facility, 1.5 complaints per year would be average

For an 8 bed facility, @ 1 complaint every 8 years would be average

## What % are Substantiated?



473 Allegations 171 (36%) substantiated 302 (64%) unable to substantiate or unsubstantiated

## Where Do Complaints Come From?

Family/Friend 29%

Staff 23%

Anonymous 18%

Resident 8%

Other public agency 22%



## QUESTIONS ??????

